



# CS900 Antenna Pin Issue

Defect Notice for Bundle Kits Including CM900 Brains



## FIRSTECH DEALERS!

There is an issue with the antenna port on CM900/CM900-AS brains manufactured in August of 2019. This problem will affect RF remote function, programming, and range.

## HOW TO DIAGNOSE

The issue is recognizable to the naked eye. The 4-pin blue antenna port pins will be noticeably misaligned and some connectors are pressed in, resulting in a suboptimal connection with the antenna harness.



## AFFECTED SKUS

Identify the batch date by inspecting the sticker on the bottom of the kit, next to the features of the kit.

### Compustar

CS925-S Batch Dates 08/10/2019 - 08/28/2019

CS915-S Batch Dates 08/10/2019 - 09/12/2019

CS905-AS Batch Date 08/28/2019

### Arctic Start

AR925-S Batch Date 08/10/2019

### NuStart

NU1201 Batch Date 09/23/2019



## HOW TO WARRANTY

Firstech will issue a full warranty advance replacement for units affected by this issue. Please contact your Firstech Sales Representative or Distributor to request advancement replacements of your CM900 and CM900-AS brains. A shipping call tag will also be provided to recall your defective units.

We apologize for this inconvenience and hope to have this matter resolved as expediently as possible.