



CM900/CM900-AS Antenna Pin Issue

Defect Notice for Bundle Kits Including CM900 Brains

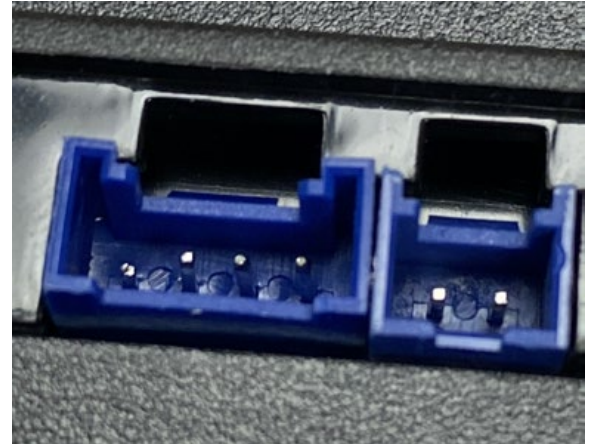


FIRSTECH DEALERS!

There is an issue with the antenna port on CM900/CM900-AS brains manufactured in August of 2019. This problem will affect RF remote function, programming, and range.

HOW TO DIAGNOSE

The issue is recognizable to the naked eye. The 4-pin blue antenna port pins will be noticeably misaligned and some connectors are pressed in, resulting in a suboptimal connection with the antenna harness.



AFFECTED SKUS

Identify the batch date by inspecting the sticker on the bottom of the kit, next to the features of the kit.

Compustar

CS925-S Batch Dates 08/10/2019 - 08/28/2019

CS915-S Batch Dates 08/10/2019 - 09/12/2019

CS905-AS Batch Date 08/28/2019

Arctic Start

AR925-S Batch Date 08/10/2019

NuStart

NU1201 Batch Date 09/23/2019



HOW TO WARRANTY

Firstech will issue a full warranty advance replacement for units affected by this issue. Please contact your Firstech Sales Representative or Distributor to request advancement replacements of your CM900 and CM900-AS brains. A shipping call tag will also be provided to recall your defective units.

We apologize for this inconvenience and hope to have this matter resolved as expediently as possible.